
Devraj Chattaraj
Senior Consultant
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Devraj Chattaraj is a Senior Consultant in Tata Business Excellence Group (TBExG). As part of this role, Devraj propagates the Best Practices programme across group companies by creating and managing discussion forums on the EDGE portal; making EDGE White Label the Knowledge Management portal of choice for Tata companies; planning and managing EDGE webinars; facilitating implementation of best practices in group companies and conducting workshops on Knowledge Management through Tata Network Forums (TNFs). He is also responsible for conducting benchmarking studies with non-Tata organisations. Apart from Best Practices, Devraj plays a role in Operational Excellence Deep Dive diagnostics, and designing & delivering customised capability building workshops on problem solving. He also manages relationships with organisations like American Society for Quality (ASQ) and American Productivity and Quality Center (APQC).

Devraj is a certified 'Train the Trainer' conducts training programmes on Total Quality Management (TQM), Lean Six Sigma, Tata Business Excellence Model (TBEM), Enterprise Process Management (EPM) and Balanced Scorecard (BSC). Having started his career in Tata Motors as a Post Graduate Trainee in 2003, he gained experience by working in the field of manufacturing of transmission parts and being involved in CFTs for new product introduction, before moving to Vendor Quality and Central Quality function. Devraj played an important role in driving the World Class Quality (WCQ) initiative in Tata Motors plant operations. Prior to joining TBExG, he was leading the business excellence function in Tata Motors Pune plant. Devraj has also been actively involved in the TBEM Assessments over the past eight years, and is an experienced assessor. He is a certified climate change champion and has taken part in climate change assessments of group companies.

Devraj is a Bachelor of Engineering (B.E.) from REC/NIT Durgapur in Metallurgical Engineering and a Master of Technology (M. Tech.) from IIT Kanpur in Materials & Metallurgical Engineering. He has completed his Post Graduate Diploma in Quality Management (PGDQM) from Mahindra Institute of Quality (MIQ) Nashik. Devraj is an avid Lean Six Sigma practitioner and has completed a number of continuous improvement projects with significant results.

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