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**Gautam Gondil**  
**General Manager**  
**Tata Business Excellence Group**



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Mr. Gautam Gondil has been with the Tata group for the last 14 years. At Tata Business Excellence Group (TBExG), he is responsible for the Knowledge Management activities in Tata companies, which include documenting and publishing more than 100 Tata Best Practices and setting up a Benchmarking process within Tata companies. Over the past 5 years, he has driven business transformation projects in various Tata companies.

Gautam also runs business diagnostics through the TBEM / Malcolm Baldrige framework, USA and is a certified TBEM Trainer and Assessor, and has undertaken various assessments as part of his role with TBExG. He also plays a key role in driving various group-wide initiatives.

Before moving to TBExG, Gautam was with Tata International Limited (TIL), where he was accountable for the business development of steel rolls manufactured by TAYO Rolls in the international markets of Europe, US and South East Asia. He has also worked in the imports function and was a key member of the team that managed the financing, imports and warehousing of CDMA mobile handsets. Gautam was also part of the core team for setting up of DIESL, a company for last mile distribution of CDMA handsets across India. These stints have provided him an exposure to diverse cultures, industries and business models.

Gautam was also a member of a core team put in place by the Confederation of Indian Industry (CII) for a joint project between the government of India and the government of Japan. The objective was to design and roll out a development program for manufacturing line managers along the lines of the program at Massachusetts Institute of Technology (MIT), USA. This program has since been rolled out in India and is being delivered in joint conjunction between IIT Kanpur and IIM Kolkata.

Gautam holds a Bachelor of Civil Engineering from the Government College of Engineering, Pune (COEP) and a PGDBM in Marketing & Operations from Symbiosis Institute of Management Studies (SIMS), Pune. He is married to Deblina, who has taken a sabbatical to raise their 3-year-old daughter, Anamitra. Gautam likes to unwind listening to music - Dire Straits and U2 are bands he loves listening to. He is also a keen follower of Formula 1 and has been initiated into the world of spiritual healing through REIKI.

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